

## **CWA Local 3642 Membership Meeting Minutes February 13, 2024**

Meeting called to order at 6 p.m.  
Pledge of Allegiance

E-board in attendance: Tammy Scott, Deron Johnson, Tammy Hux, Raven Johnson, Corey McLamb, Alan Creason, Sebrenda Clifton and Nanette Daniels.

Minutes from the previous membership meeting read by Tammy Hux.

Motion to accept the meeting minutes as read for 12/12/23.  
Corey McLamb first and Deron Johnson second -- motion carried.

Financial reports for December and January read by Tammy Hux.

Motion to accept the financial report.  
Sebrenda Clifton first and Nan Daniels second -- motion carried.

New business:

Tammy Scott:

We will be holding a shop steward training class on February 26, 2024.

Your E-board just attended the first National Conference for Airline Passenger Service. We learned a lot from our conference. The national offered grievance training, health and safety training, mobilizing and bargaining. We will also be attending the District 3 meetings in April.

Tammy also shared the most recent updates to the contract implementation timeline. I will update you when we complete the implementation process. This will be posted and sent via email from American Agents Connected.

End of New Business.

Questions:

1) Alddy Moreta: Is the new five minute brief time to be taken only at the beginning of our shift?

**No, it can be taken at any time other than the very end of your shift.**

2) Karen Cabrera: With all the VTO, is the company keeping with the 10% abandonment rate?

**Yes, this went into effect February 12, 2024.**

3) Alddy: Have the system impact alerts changed?

Yes, we don't go to a Level 1 until there is a two hour hold and a Level two after a 2.5 hour hold

4/Barbara Taylor: People are being left on hold longer and longer with high call back times

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Tammy said, the company is not making good decisions and no contract violations

We had no wear red winners submitted for December and January.

No report of committees.

Please reach out to our Safety Committee co-chairmen Bernard Griffin or Alan Creason for any safety concerns.

Health and Welfare:

Please keep our members and their families in your thoughts and prayers. This is a difficult time of the year for many.

Health and Safety membership drawing: Kim Stubblefield

Motion to adjourn:

Deron Johnson first and Corey McLamb second.

Meeting adjourned at 6:30 p.m.